



EE SMART BENEFITS FOR PLANS FROM 07 JULY 2021

Version 5

Date 3 March 2022

General

Smart Plans and Full Works Plans give you access to a range of Smart Benefits. Once you've chosen, you can change your Smart Benefit thereafter every 30 days. Choose your Smart Benefit at purchase, via My EE or by texting 150, for more details go to ee.co.uk/passes We may at any time change the range of Smart Benefits available, the content of Smart Benefits or the minimum length of time each must be active for. We will try to notify active users of the affected Smart Benefit if we do this but are not obliged to. Each Smart Benefit may take up to 24 hours to activate. Third party subscriptions may be required.

The Smart Benefits you can choose from and the number of Smart Benefits available are dependent on your Plan:

		Smart Plans & Smart SIM (for mobile devices)	Smart iPhone Plans	Smart Plans for Tablet, Laptops and Data SIM From 18 th August 2021	Full Works plan & Full Works SIM Plan (for mobile devices)	Full Works plan for iPhone & Full Works SIM Plan for iPhone
Number of Benefits		1	1	1	3	3
Smart Benefits	BT Sport Ultimate	✓	✓	✓	✓	✓
	Netflix	✓		✓	✓	
	Video Data Pass*	✓	✓	✓		
	Roam Abroad Pass	✓	✓	✓	✓	✓
	Apple Music	✓	✓		✓	✓
	Apple Arcade		✓			✓
	Apple TV+		✓			✓
	Microsoft 365 Personal			✓		

* Not available on plans with unlimited data

All Entertainment Smart Benefits:

Data used will be deducted from your plan allowance. These Smart Benefits are for your personal, non-commercial use in the UK only. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available may change from time to time.

BT Sport Ultimate: Devices must use at least Android 4.4 or iOS 12 operating systems. Events will be shown in HDR, 4K, 4K HRD depending on the event and device. To use the app you'll need a TV licence for the household registered to your EE account. For the additional price of £5, you can add BT Sport Large Screen (in SDR) to your BT Sport Smart Benefit.

Apple Music: Requires a handset using either iOS 10 or Android 5 or later. Apple ID required. Apple Music terms apply. For more details go to ee.co.uk/applemusicterms

Apple Arcade: Only available to iOS users. To redeem requires an iPhone using iOS13 or later. To access content requires a device using iOS13 or later, iPad using iPadOS and Mac with macOS Catalina. Apple ID required. Apple Arcade terms apply. For more details go to ee.co.uk/apple-arcade

Apple TV+: Only available to iOS users. To redeem requires a iPhone using iOS 12.3 or later. To access content required a device using iOS12.3 or later, Mac with macOS Catalina and Apple TV with tvOS 12.3. Apple ID required. Apple TV+ terms apply. For more details go to ee.co.uk/apple-tv-plus

Netflix: Smart Benefit provides access to Netflix Basic membership (standard retail price usually £5.99). Existing Netflix customers who pay Netflix directly for their subscription must link their account to their EE plan. You will continue to be charged separately by Netflix for your existing Netflix account until you link that account to your EE plan. If you end your EE plan, Netflix will resume billing via your previous payment method. If your Netflix subscription is part of an inclusive bundle with a third party, you may continue to be charged via that third party. Upgrades to Netflix Standard plans and Netflix Premium plans available as an add-on when you take the Smart Benefit. You can cancel the add-on at any time. Netflix service is provided by Netflix and the Netflix Terms of Use apply. For more details go to www.ee.co.uk/netflix-terms.

Video Data Pass:

Data used whilst streaming and downloading video content on Netflix, Amazon Prime Video, MTV Play, YouTube, YouTube Kids, BBC iPlayer, BBC iPlayer Kids, Twisted Mirror, TV Player, BT Sport and BritBox whilst in the countries included in your Plan allowance will not decrement from your plan's inclusive data allowance. All other data used when you use the Content Apps will decrement from your plan's data allowance. You must have some of your plan's data allowance left else you will be unable to stream content on the Content Apps via your EE plan. Some or all of the data used whilst streaming content on devices using iOS 15 or later with iCloud Private Relay switched on, will not be zero rated as we 'll need cannot link your EE customer ID to all your activity. The EE Video Data Pass is for your personal, non-commercial use. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content via the EE Video Data Pass may change from time to time. For more details go to ee.co.uk/videopasssterms

Roam Abroad Pass:

Access your standard plan allowances in the USA, Canada, Mexico, Australia and New Zealand plus 47 European destinations (Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus (excludes northern Cyprus), Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French

Guiana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Isle of Man, Italy, Jersey, Latvia, Lichtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Saint Martin (French), Saint Barthelemy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).)in addition to the UK and Republic of Ireland. Remember, data fair use policy outside UK of 50GB applies. See ee.co.uk/terms for countries and details. Allowances last until next bill or until used up, whichever comes first. Allowances don't roll over. Our stable links policy applies, as set out in the Plan Terms. Once you have used up the allowance, or hit your 50GB fair use amount, standard rates apply as set out in the Non-Standard Price Guide.

Microsoft 365 Personal:

Available to customers who have taken a Smart Plan on a Tablet, Laptop or Data SIM on or after 18th August 2021. Smart Benefit provides a subscription to Microsoft 365 Personal. Existing Microsoft 365 Personal subscription will be ceased upon activation of the Smart Benefit and any remaining period of the existing subscription will be suspended until after cancellation of the Smart Benefit. If you remove this Smart Benefit Microsoft will confirm directly when access to the service will cease (taking into account any period suspended from the previous subscription). Your Microsoft account will be disabled for 90 days before being deleted. Once deleted any stored data will be unrecoverable. To reactivate your subscription you will need to contact Microsoft. Microsoft 365 Personal is provided by Microsoft and the Microsoft Terms of Use apply. For more details go to ee.co.uk/microsoft-365